



# **23 December 2013**

# CWC PANAMA DATA CENTRE WINS QUALITY AWARD

Cable & Wireless Panama, the Panama business of Cable & Wireless Communications, has won an international award for the quality of its internet data centres.

Cable & Wireless Panama, which has two internet data centres located in Panama City, was named the best Panamanian company certified in ISO 9001. The operator beat nine other companies to win the award.

The award was presented by the International Global Certification Group, which is responsible for the International Organisation for Standardisation (ISO) certification process in Panama, the Caribbean, Spain, Costa Rica, Guatemala and Nicaragua.

The ISO is the world's largest developer of voluntary international standards for products, services and good practice. ISO 9001:2008 sets out the criteria for a quality management system and has been implemented by over one million companies and organisations in over 170 countries. The standard is based on a number of quality management principles including a strong customer focus, the motivation of top management, the process approach and continual improvement.

Jorge Nicolau, the Chief Executive of Cable & Wireless Panama, said:

"This is another great accomplishment for our internet data centres and the team who run them. We are aiming to complete the ISO20000 and ISO27000 certification processes in 2014."

The data centres provide a full range of managed services for the company's Government and enterprise clients, including data hosting, storage, back-up, monitoring and disaster recovery. The company also provides virtualised IT Infrastructure services. Cable & Wireless Panama is a certified Cisco Advanced Cloud and Managed Services Provider.

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## **About Cable & Wireless Communications**

Cable & Wireless Communications is a full-service communications business. We operate leading communications businesses offering mobile, broadband and domestic and international fixed line services in most of our markets as well as pay TV, data centre and hosting, carrier and managed service solutions. Our operations are focused on providing our customers - consumers, businesses, governments - with world-class service. We are the market leader in most products we offer and territories we serve. For more information visit <a href="https://www.cwc.com">www.cwc.com</a>.

## **About Cable & Wireless Panama**

Cable & Wireless Panama (CWP) is a Panamanian telecoms company. We are jointly owned by Cable & Wireless Communications (49%), the Government of Panama (49%) and our employees (2%). Cable & Wireless Communications has both management and Board control.

We are the market leader in the provision of fixed, mobile and broadband services in Panama. We are also a major supplier of pay TV and enterprise services.

We are committed to contributing towards the social and economic development of the country through investing in projects and programmes to provide equal access to telecommunications, closing the digital divide and promoting access to new information technology. One example of this is our social telecoms projects (telecoms-enabled public services) which are helping to improve medical services, education and public safety across Panama.

For more information, please visit: http://www.cwpanama.com

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## <u>Media</u>

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